



To whom it may concern,

I have managed advertising production at YP (formerly AT&T) for the past 20 years and have worked directly with Don Nederburgh for many of those years. We manage and produce online and print advertising for local customers throughout the United States.

Don is a dedicated, talented designer who produces excellent, spot-on design work. He is dependable, thorough and typically greatly exceeds expectations.

Don handles pressure well, acts as an owner of the business and willingly takes on any task assigned to him. He consistently produces work at a high volume and does so while maintaining a very high level of accuracy.

During his tenure, Don has developed a reputation as a strong and versatile employee with a tremendous aptitude for learning and collaborating with others. Analytically, Don has demonstrated the ability to examine a situation, seek pertinent information, and make fact based decisions.

It was these skills that led me to select Don to be a Customer escalation subject matter expert.

Don is someone I turn to when the task has to be done right the first time. He never fails to deliver and does so without follow-up.

Throughout his employment, Don has continually increased the value he provides to the Company. I wish all employees were like him.

If you would like to discuss Don's qualifications in more detail, please don't hesitate to contact me. He is an employee of the highest caliber and would be a valuable asset to any organization.

Sincerely,

A handwritten signature in black ink that reads "Christopher L. Johnson". The signature is written in a cursive style with a large, stylized 'C' and 'J'.

Christopher L. Johnson
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Internet Operations – YP
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